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USA



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WIXXYLEAKS  
PETER WICKS

AUSTRALIA

23 October 2013

Dear PETER WICKS,

Adobe Systems Software Ireland Limited would like to inform you about an incident involving information about you. We recently discovered that, between September 11 and September 17, an unauthorised third party illegally accessed certain customer order information. We take the security of personal information seriously and deeply regret that this incident occurred.

We began investigating the incident as soon as we learned of it. Although our investigation is ongoing, we believe that the third party likely took from our systems certain customer names, payment card expiration dates, encrypted payment card numbers and other information relating to customer orders. In addition, the third party used our systems to decrypt some card numbers. We have not been able to confirm that any decrypted card numbers were taken as a result of this access to our systems. We have contacted relevant authorities and the banks processing payments for Adobe, and are assisting in their investigation of this incident.

We recommend that you monitor your account for incidents of fraud and identity theft, including regularly reviewing your account statements and monitoring credit reports. If you discover any suspicious or unusual activity on your account or suspect identity theft or fraud, you should report it immediately to your financial institution.

Please know that we regret any inconvenience or concern this incident may cause you. Please contact us by visiting [http://www.adobe.com/go/customer\\_alert](http://www.adobe.com/go/customer_alert) if you have any questions or concerns.

Sincerely,  
Adobe Systems

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