



IT Services Job Sheet - Health Services Union East

Job ID 11190 status has been changed to Resolved
For your reference, the job details are listed below.

Issue: Laptop rebuild for Kathy

Requested By: Kathy Jackson

Completed On: 4/11/2011 12:00 AM

Completed By: Anson Mou-Hi

Resolution: Kelly Krestas supplied a laptop as Kathy wanted it cleaned and rebuilt so as she could give it to someone else for internet use. Verified task request with Kathy. Removed any unnecessary applications, saved any relevant data to the IT hidden share, removed it from the domain, removed any passwords on the default user and created a hidden admin user for IT support. Handed laptop directly to Kathy upon completion. Kathy also requested a power cable for the laptop, which was subsequently supplied.

Equipment:

Duration (hrs): 1

Job Type: On-Site

Thank you for using Premier Network Services!

If you have any queries about items listed on this job sheet, please email enquiries@premiernetwork.com.au

This email does not constitute an invoice, you will be invoiced separately for services and equipment listed.
Please retain this email for invoice validation purposes.
Please do not reply to this email.